

ANNUAL WATER QUALITY REPORT

REPORTING YEAR 2019

Presented By



QUARTZ HILL
WATER DISTRICT

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

PWS ID#: 1910130

From the General Manager

The white winter wonderland that occurred during the last months of 2019 helped with snow depths throughout the State. This was in stark contrast to an abnormally dry January and February, but if March keeps up with the frequent rainfall events, we could return to our nondrought status. However, even with the increased rain flow, we cannot be tempted to forget our lessons that have been learned during this past drought and move away from our State's message of "Making Water Conservation a California Way of Life." Quartz Hill Water District will continue to follow this directive by persisting to implement steps in our strategic plan to be conservation minded and proactive in safeguarding our finite resources by purchasing surplus surface water when it was available from Antelope Valley East Kern, our State Water Contractor. This practice helps preserve the Antelope Valley's precious groundwater because we know we will have another drought.

Quartz Hill Water District utilizes groundwater and surface water for its fresh (potable) water sources. The groundwater is drawn from the District's operation of groundwater wells in the Antelope Valley Ground Water Basin. In 2019, 33 percent of the total amount of water used by Quartz Hill Water District came from these wells. The groundwater wells vary in depth from 500-600 feet and are monitored daily to ensure that only the highest quality of water is distributed through our system. The surface water or second source of water that supplies the Quartz Hill Water District comes from Antelope Valley East Kern Water Agency's Quartz Hill Treatment Plant. This source provided 67 percent of the total water used during the calendar year 2019. This water is supplied to the district through two interconnections that are both located south of M-8.

High water quality is a valuable resource. The quality of water used for drinking, cooking, and agriculture directly affects public health, safety, and welfare. Quartz Hill Water District is dedicated to providing clean, pure water. Some of the ways the District ensures this dedication is take monthly general physical samples as well as weekly bacteriological samples throughout the system to ensure that only the highest quality of water is delivered to our customers. Additional parameters, not shown in this pamphlet, were tested but not reported due to no detection. All water quality analyses were conducted by a state-certified laboratory in compliance with state California Department of Public Health, Drinking Water Standards.

Respectfully,

Chad J. Reed
General Manager

Our Mission Continues

We are once again pleased to present our annual water quality report covering all testing performed between January 1 and December 31, 2019.

Over the years, we have dedicated ourselves to producing drinking water that meets all state and federal standards.

We continually strive to adopt new methods for delivering the best-quality drinking water to you. As new challenges to drinking water safety emerge, we remain vigilant in meeting the goals of source water protection, water conservation, and community education, while continuing to serve the needs of all our water users.

Please remember that we are always available should you ever have any questions or concerns about your water.

Community Participation

We welcome input from our rate payers. The Board of Directors meets in our Board Room the third Thursday of each month at 7:00 p.m. The public is always welcome to attend Board Meetings.

Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. (If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants.) If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 426-4791 or at www.epa.gov/safewater/lead.



QUESTIONS?

For more information about this report, or for any questions related to your drinking water, please call Chad Reed, General Manager, at (661) 943-3170. The Antelope Valley East Kern Water Agency (AVEK) Water Quality Report is also available upon request.

Source Water Assessment

A Source Water Assessment Plan (SWAP) is available at our office. This plan is an assessment of the delineated area around our listed sources through which contaminants, if present, could migrate and reach our source water. It also includes an inventory of potential sources of contamination within the delineated area, and a determination of the water supply's susceptibility to contamination by the identified potential sources.

According to the Source Water Assessment Plan, our water system had a susceptibility rating of "medium." If you would like to review the Source Water Assessment Plan, please feel free to contact our office during regular business hours.

Substances That Could Be in Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (U.S. EPA) and the State Water Resources Control Board (State Board) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

Contaminants that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife;

Inorganic Contaminants, such as salts and metals, that can be naturally occurring or can result from urban storm-water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, that may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and which can also come from gas stations, urban storm-water runoff, agricultural applications, and septic systems;

Radioactive Contaminants, that can be naturally occurring or can be the result of oil and gas production and mining activities.

More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

Important Health Information

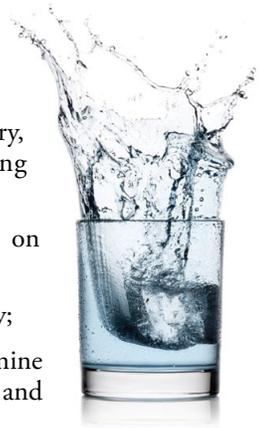
Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or <http://water.epa.gov/drink/hotline>.



Count on Us

Delivering high-quality drinking water to our customers involves far more than just pushing water through pipes. Water treatment is a complex, time-consuming process. Because tap water is highly regulated by state and federal laws, water treatment plant and system operators must be licensed and are required to commit to long-term, on-the-job training before becoming fully qualified. Our licensed water professionals have a basic understanding of a wide range of subjects, including mathematics, biology, chemistry, and physics. Some of the tasks they complete on a regular basis include:

- Operating and maintaining equipment to purify and clarify water;
- Monitoring and inspecting machinery, meters, gauges, and operating conditions;
- Conducting tests and inspections on water and evaluating the results;
- Maintaining optimal water chemistry;
- Applying data to formulas that determine treatment requirements, flow levels, and concentration levels;
- Documenting and reporting test results and system operations to regulatory agencies; and
- Serving our community through customer support, education, and outreach.



So, the next time you turn on your faucet, think of the skilled professionals who stand behind each drop.

Table Talk

Get the most out of the Testing Results data table with this simple suggestion. In less than a minute, you will know all there is to know about your water:

For each substance listed, compare the value in the Amount Detected column against the value in the MCL (or AL, SMCL) column. If the Amount Detected value is smaller, your water meets the health and safety standards set for the substance.

Other Table Information Worth Noting

Verify that there were no violations of the state and/or federal standards in the Violation column. If there was a violation, you will see a detailed description of the event in this report.

If there is an ND or a less-than symbol (<), that means that the substance was not detected (i.e., below the detectable limits of the testing equipment).

The Range column displays the lowest and highest sample readings. If there is an NA showing, that means only a single sample was taken to test for the substance (assuming there is a reported value in the Amount Detected column).

If there is sufficient evidence to indicate from where the substance originates, it will be listed under Typical Source.

Safeguard Your Drinking Water

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides—they contain hazardous chemicals that can reach your drinking water source.
- Pick up after your pets.
- If you have your own septic system, properly maintain your system to reduce leaching to water sources or consider connecting to a public water system.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use U.S. EPA's Adopt Your Watershed to locate groups in your community.

Organize a storm drain stenciling project with others in your neighborhood. Stencil a message next to the street drain reminding people "Dump No Waste – Drains to River" or "Protect Your Water." Produce and distribute a flyer for households to remind residents that storm drains dump directly into your local water body.



BY THE NUMBERS

The number of gallons of water produced daily by public water systems in the U.S.

34
BILLION

1
MILLION The number of miles of drinking water distribution mains in the U.S.

The amount of money spent annually on maintaining the public water infrastructure in the U.S.

135
BILLION

300
MILLION The number of Americans who receive water from a public water system.

The age in years of the world's oldest water found in a mine at a depth of nearly two miles.

2
BILLION

151
THOUSAND The number of active public water systems in the U.S.

The number of highly trained and licensed water professionals serving in the U.S.

199
THOUSAND

93 The number of federally regulated contaminants tested for in drinking water.

Test Results

Our water is monitored for many different kinds of substances on a very strict sampling schedule, and the water we deliver must meet specific health standards. Here, we only show those substances that were detected in our water (a complete list of all our analytical results is available upon request). Remember that detecting a substance does not mean the water is unsafe to drink; our goal is to keep all detects below their respective maximum allowed levels.

The state recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

We participated in the 4th stage of the U.S. EPA's Unregulated Contaminant Monitoring Rule (UCMR4) program by performing additional tests on our drinking water. UCMR4 sampling benefits the environment and public health by providing the U.S. EPA with data on the occurrence of contaminants suspected to be in drinking water, in order to determine if U.S. EPA needs to introduce new regulatory standards to improve drinking water quality. Unregulated contaminant monitoring data are available to the public, so please feel free to contact us if you are interested in obtaining that information. If you would like more information on the U.S. EPA's Unregulated Contaminants Monitoring Rule, please call the Safe Drinking Water Hotline at (800) 426-4791.

REGULATED SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	PHG (MCLG) [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Arsenic (ppb)	2019	10	0.004	3.4	2.9–3.8	No	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes
Chlorine (ppm)	2019	[4.0 (as Cl ₂)]	[4 (as Cl ₂)]	0.68	0.30–1.31	No	Drinking water disinfectant added for treatment
Chromium [Total] (ppb)	2019	50	(100)	5.5	0–11	No	Discharge from steel and pulp mills and chrome plating; erosion of natural deposits
Fluoride (ppm)	2019	2.0	1	0.47	0.45–0.51	No	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
Gross Alpha Particle Activity (pCi/L)	2015	15	(0)	6.64	3.7–12	No	Erosion of natural deposits
Haloacetic Acids–Stage 1 (ppb)	2012	60	NA	5.5	0–17.4	No	By-product of drinking water disinfection
Haloacetic Acids–Stage 2 (ppb)	2019	60	NA	11.2	5.4–18.1	No	By-product of drinking water disinfection
Nitrate [as nitrate] (ppm)	2019	45	45	4.4	0.89–8.8	No	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Nitrate [as nitrogen] (ppm)	2019	10	10	1.2	1.2–1.2	No	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Radium 228 (pCi/L)	2015	5	0.019	0.01	0–0.41	No	Erosion of natural deposits
TTHMs [Total Trihalomethanes]–Stage 1 (ppb)	2012	80	NA	23.6	0–76.7	No	By-product of drinking water disinfection
TTHMs [Total Trihalomethanes]–Stage 2 (ppb)	2018	80	NA	37.59	10.2–60.1	No	By-product of drinking water disinfection
Uranium (pCi/L)	2016	20	0.43	1.8	1.8–1.8	No	Erosion of natural deposits

Tap Water Samples Collected for Copper and Lead Analyses from Sample Sites throughout the Community

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	PHG (MCLG)	AMOUNT DETECTED (90TH %ILE)	SITES ABOVE AL/TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper (ppm)	2019	1.3	0.3	0.36	0/32	No	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

SECONDARY SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	SMCL	PHG (MCLG)	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Chloride (ppm)	2018	500	NS	41	32–46	No	Runoff/leaching from natural deposits; seawater influence
Corrosivity (Units)	2014	Non-corrosive	NS	11.9	11.9–11.9	No	Natural or industrially influenced balance of hydrogen, carbon, and oxygen in the water; affected by temperature and other factors
Odor–Threshold (Units)	2019	3	NS	1	1–1	No	Naturally occurring organic materials
Specific Conductance (µS/cm)	2019	1,600	NS	380	350–410	No	Substances that form ions when in water; seawater influence
Sulfate (ppm)	2019	500	NS	32.5	31–34	No	Runoff/leaching from natural deposits; industrial wastes
Total Dissolved Solids (ppm)	2019	1,000	NS	250	240–260	No	Runoff/leaching from natural deposits

UNREGULATED SUBSTANCES ²

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH
Boron (ppb)	2019	155	120–190
Chromium VI [Hexavalent Chromium] ³ (ppb)	2019	11.68	6.8–13
Sodium (ppm)	2019	65	59–71
Vanadium (ppb)	2019	17	17–17

¹ There is currently no MCL for hexavalent chromium. The previous MCL of 10 ppb was withdrawn on September 11, 2017.

² Unregulated contaminant monitoring helps U.S. EPA and the State Water Resources Control Board to determine where certain contaminants occur and whether the contaminants need to be regulated.

³ There is currently no MCL for hexavalent chromium. The previous MCL of 0.010 mg/l was withdrawn on September 11, 2017.

Definitions

90th %ile: The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90% of our lead and copper detections.

AL (Regulatory Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs (SMCLs) are set to protect the odor, taste and appearance of drinking water.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. EPA.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

NS: No standard

pCi/L (picocuries per liter): A measure of radioactivity.

PDWS (Primary Drinking Water Standard): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

PHG (Public Health Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California EPA.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).

µS/cm (microsiemens per centimeter): A unit expressing the amount of electrical conductivity of a solution.

About our Violation

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. On July 31, 2019, we received a result from a Total Coliform Sample taken the day before that exceeded the Maximum Contaminant Level (MCL). While we immediately took a second sample upon notification, as well as the required upstream and downstream samples (and they came back below the MCL), we did not sample the source site as required and cannot, therefore, be sure of the quality of your drinking water during that time.

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, bacteria may be present. Coliforms were found in a sample, and this is a warning of a potential problem.

We have had no samples that were above the MCL since.

