



QUARTZ HILL WATER DISTRICT

5034 W Avenue L • Quartz Hill, CA 93536
661-943-3170 • www.qhwd.org

Important Applicant Information

Este boletín contiene información muy importante. Tradúzcalo o hable con alguien que lo entienda bien.

The following is a summary of Quartz Hill Water District Policies, Procedures, Rules and Regulations as they pertain to the Application for Water Service. The application may be downloaded from our website or obtained in the office. If you are unable to come into the office in person, a legible copy of your Driver License (front and back) or other government issued ID (i.e. passport), must accompany your application, along with the check or cash for the deposit.

- Water service must be applied for by the **owner** of the property.
 - Owner/applicants must verify property ownership. We allow 4 weeks to provide this. The District will accept any one of the following as proof of ownership.
 - A copy of the recorded deed for the property
 - A current property tax bill
 - A title insurance policy
 - An escrow closing statement
 - Water Letter from the escrow company
 - All applicable fees and costs for the water service must be paid before service will be established.
 - The District requires all new applicants to pay a deposit. The amount of the deposit is determined by the District and needs to be paid in the form of cash or check. You may verify the specific sum by calling the office 661-943-3170
 - Should you choose to provide us a credit report in lieu of a deposit, it must reflect two years history and show all zeros in the Negative, Public and Collection items. We do not interpret credit reports or consider your FICO score to determine credit worthiness as specified in our Policies, Procedures, Rules and Regulations.

The District will retain the guarantee deposit until the service is terminated and all fees and charges related to the terminated service have been paid in full. Should the District draw down on the guarantee deposit to pay any fees or charges, the consumer shall replenish the deposit to the original amount, or such greater sum, as the General Manager shall determine to be appropriate. No interest shall be paid on any guarantee deposit.